Distinguished School

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Hilliard
STATE SCHOOL

LEARN, LEAD AND SUCCEED
IN A CARING COMMUNITY

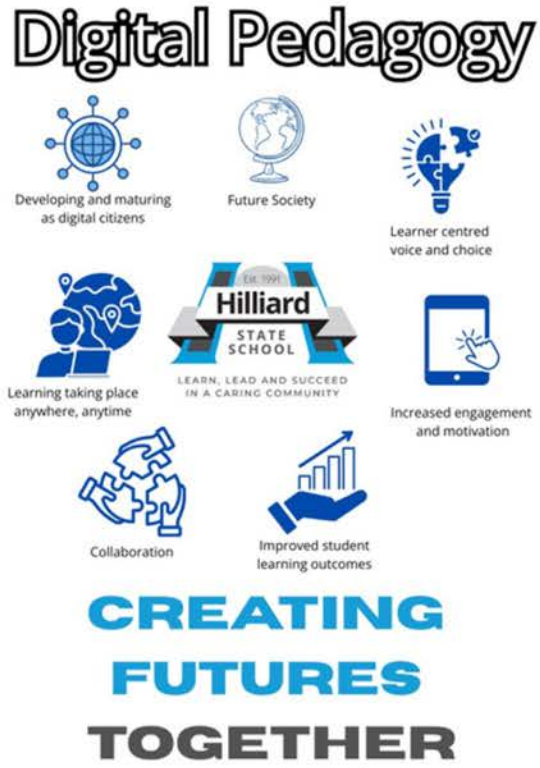
HIP Hilliard iPad Program

2026

106-110 Hanover Dr
Alexandra Hills, QLD, 4161

Hilliard iPad Program

Learning and Teaching Vision



Since 2016, Hilliard State School has implemented a Bring Your Own Device (BYOD) iPad Program to enhance teaching and learning. In line with the Queensland Government's Equity and Excellence: realising the potential of every studentstrategy, which includes a focus on digital innovation in teaching and learning, our program ensures every student can develop the skills needed for success in a rapidly changing world.

The BYOD iPad Program:

- personalises learning through access to high-quality digital resources;
- builds essential skills for the 21st-century workforce, including digital literacy, creativity, communication, and productivity;
- provides anytime, anywhere access to learning materials;
- supports contemporary, interactive, and engaging classroom practice;
- strengthens home–school partnerships by giving parents insight into classroom learning;
- empowers students to contribute, collaborate, and demonstrate prior knowledge as co-constructors of their learning journey.

By embedding digital pedagogy, we move beyond simply replacing traditional tools with technology. We design learning experiences that extend beyond the classroom, encourage student-driven inquiry, and enable deeper understanding or entirely new ways of learning that were not previously possible.

Inside

Hilliard iPad Program - Learning and Teaching Vision 02

Hilliard iPad Program - iPad Specifications 04

Warranty and AppleCare+ 06

Hilliard iPad Program - Getting your iPad school ready 07

Enrolling your device into Intune 08

School expectations - Settings 09

Consent Manager 11

Student ICT Code of Conduct 12

iPad Damage 14

General Precautions 16

Cyber Safety 17

iPad FAQs 18

01

Hilliard iPad Program

iPad Specifications

Recommended Specifications

All students in Prep to Year 6 will require an iPad that is capable of running iOS 18. If your children are currently part of the program, their current device may be adequate, however please note that some apps may not work and your child may not be able to fully participate in all digital opportunities. If you are purchasing a device, we strongly recommend that you purchase a model that is still supported by Apple.

iPad Model	Supported iOS	Apple Support	EQ Support
iPad Mini **All Gen**	Not appropriate for school use		
iPad **Gen 1-5**	Not appropriate for school use		
iPad Air **Gen 1-2**	Not appropriate for school use		
iPad **Gen 6-7**	17.7.1	No	Yes
iPad Air **Gen 3-7**	18 (Ongoing)	Yes	Yes
iPad **Gen 8-11**	18 (Ongoing)	Yes	Yes

- **Current supported model**
- **iOS 18**
- **Miniumum 128GB Storage**
- **No Cellular/Mobile connection**

Cellular/Mobile Network Coverage

In line with Department of Education policy, devices with cellular or mobile network capability are not permitted at school. This includes mobile phones, mobile broadband, and iPads with SIM or 4G/5G capability, as these connections bypass school internet filtering. To protect our network and ensure safe online access, only Wi-Fi–only iPads are supported in the Hilliard iPad Program.

Headphones

Hilliard recommends DJ-style, volume-limited over-ear headphones with a microphone. These typically cap sound at 89 dB—safe for extended use while still allowing students to hear surrounding sounds and normal conversation.

Protective Case

We strongly recommend a high-quality case and screen protector to protect your student's iPad and your investment. iPads are carried throughout the school day and are at risk of being dropped or bumped.

Look for a case built to absorb impact rather than one chosen only for its appearance. A handle makes it easier for students to carry their device safely, while a built-in stand encourages better posture when working at a desk. Always confirm the case and screen protector match your iPad model for the best fit and protection.

Warranty and AppleCare+

Warranty

Many retailers will offer an instore warranty. The duration and coverage of these will vary store to store. Please read the terms and conditions of the scheme carefully so you know what you are covered for.

AppleCare+

To ensure your child's Apple device remains functional throughout the school year, parents should consider AppleCare+. This plan covers accidental damage, providing up to two incidents every 12 months, and includes 24/7 technical support.
AppleCare+ also offers convenient repair options, helping to minimise any disruption to your child's learning. This service can help reduce potential repair costs and keep their device in good working order.

Finance

The school cannot enter into any finance arrangements with families for devices. Any families facing significant financial hardships can contact the Principal to discuss possible support options.

Many vendors offer finance plans, hiring and/or leasing options. Purchase, finance and lease agreements are private arrangements between the parent\caregiver and the vendor. The school takes no responsibility for any private finance arrangements.

The School takes no responsibility for any information provided on the vendor portals which are provided as a service to parents/carers. Vendors are provided information about the Schools HIP - Hilliard iPad Program, including minimum specifications and required items, and vendors have sole responsibility for the offerings they include on their portals. Parents/carers need to ensure that minimum specifications and requirements for the HIP - Hilliard iPad Program are met when considering purchasing items through any vendor.

Apple Store, Carindale

- K-12 Education Program: Visit the Carindale Apple Store at Westfield Carindale or call 3199 2200. Identify yourself as a Hilliard State School parent/carer and that you wish to purchase a device for school.

JB Hi-Fi Solutions for Education

- **https://byod.jbhifi.education/**
- School Code: **HILLIARDSTATE**

Learning with Technologies

- **https://hss.orderportal.com.au/**

02

Hilliard iPad Program

Getting your iPad school ready

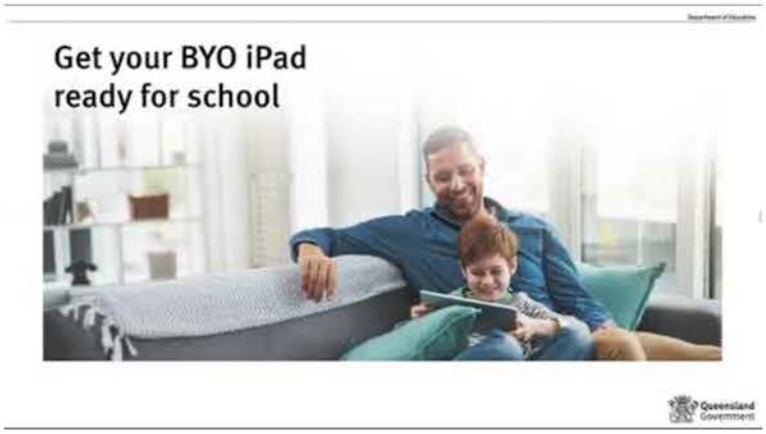
Enrolling your device into Intune

Hilliard State School is now utilising a Mobile Device Management system (MDM), Microsoft Intune, to streamline the assignment and deployment of apps to iPads.

Parents will be required to install and sign into the Company Portal app in order to enrol their device into the MDM. Company Portal will configure Wi-Fi connections at school and display a catalogue of apps relevant to each student.

With the Company Portal app catalogue, parents no longer need to search for each app in the Apple App Store. Instead, the catalogue will display a list of apps assigned to the signed-in student.

Please find a short video that will assist you with enrolling your student's iPad into the Company Portal App.



Create a child's Apple ID

All students are required to have their own Apple ID. This ensures other family members work, apps, photos and messages do not sync with their device. Children under 13 require a child Apple ID. This can be done through Apple's Family Sharing option.

Family Sharing also makes it easy for up to six people in your family to share each other's iTunes, iBooks and App Store purchases without sharing accounts. Parents are automatically prompted to approve or decline any purchases children make (free or paid) straight from their own device.

Family Sharing

School iPad Expectations - Settings

Naming the device

Please ensure your child's iPad is set up with their name and class. Eg. John C Prep A

Settings > General > About > Name

Passcodes

A passcode is required to be placed on the students iPad when the Department of Education App called Company Portal is installed.

It is recommended you choose a passcode that is easy for your child to remember.

Add your child's photo to the Lock Screen

Please add a photo of your child to the "Lock Screen" of your child's iPad so it is easily identified if left unattended.

Adding a photo to the Lock Screen.

- Take a photo of your child using the Camera App.
- Tap the "Settings" icon on your iPad's Home screen to launch the Settings app.
- Tap "Wallpaper" and then tap "Choose a new wallpaper."
- Select "Camera Roll" and select the photo of your child
- Select "Select Set Lock Screen"
- Close the Settings App.

Messages and FaceTime

Messages App is required to be turned off while students are at school. If you need to pass a message onto your child during school hours please contact the office.

FaceTime is required to be turned off while students are at school. If you need to contact your child during school hours please contact the office.

See Focus settings below.

Disable - iCloud Drive

iCloud is not currently supported on EQ Networks due to bandwidth constraints.

Settings > Apple ID (Name top left) > iCloud > iCloud Drive

Disable - Automatic Downloads

We would prefer that iPads do not automatically update at school as this increases our Network traffic.

Settings > App Store > Automatic downloads > Apps, App Updates, In-App Ratings & Reviews, Offload Unused Apps (Select to grey = off).

Disable - Background App Refresh

This feature allows the iPad to continue working on Apps in the background but this slows down the device. We find it best to turn off the feature for the best efficiency.

Settings > General > Background App Refresh (Slide to grey = off)

Enable - AirDrop

Students will use AirDrop in class to send and receive work.

Settings > General > AirDrop > Everyone

Enable - Speak Selection

This supports students by allowing the device to read words aloud that they may not know.

Settings > Accessibility > Spoken Content > Speak Selection (Slide to green = on)

Enable - Dictation

This features allows spoken words to be converted to written text. It is very accurate these days and saves a lot of time by unnecessary typing.

Settings > General > Keyboards > Enable Dictation

Enable - Dictionary

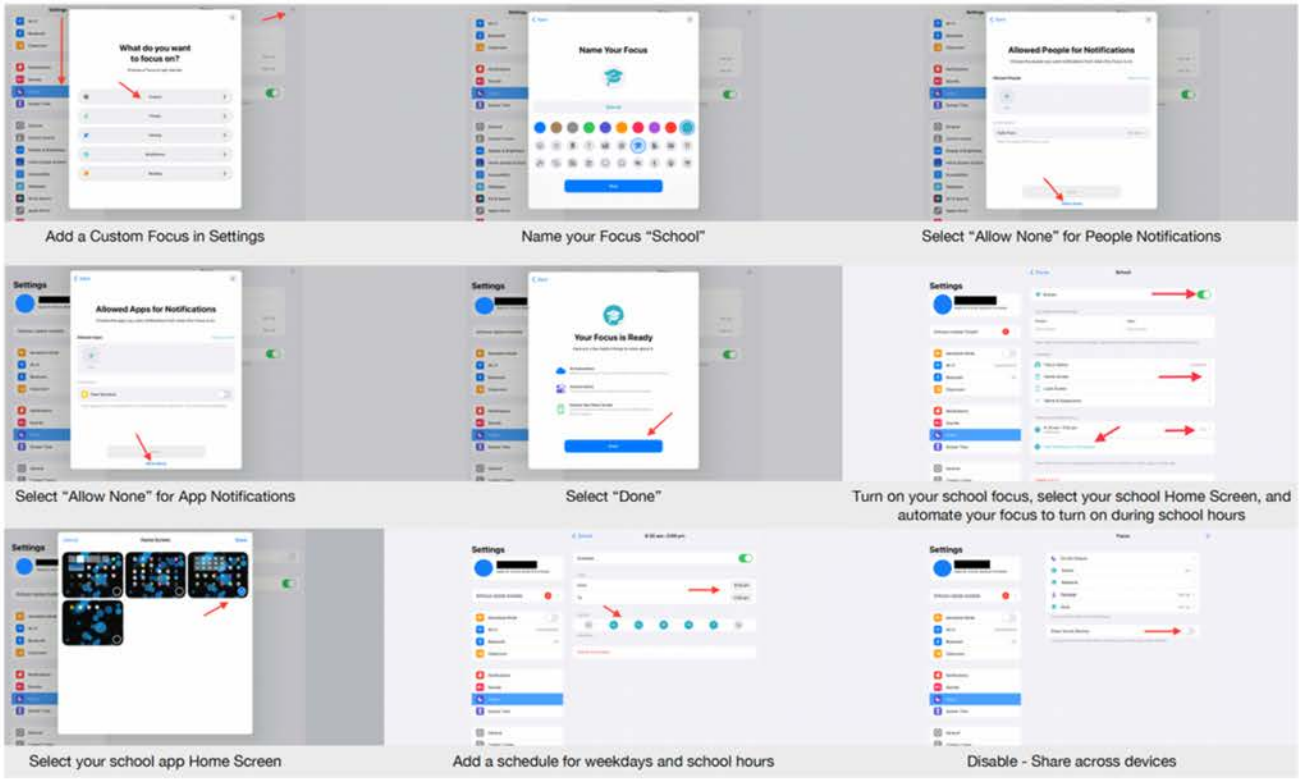
This allows the built in dictionary to give the definitions of words.

Settings > General > Dictionary > English (UK)

How to set-up Focus

Focus is a feature that filters notifications and apps based on what a user wants to focus on. Students can set their device to help them be in the moment by creating a customised Focus for school.

Before setting up Focus set up one of your iPad home screens so it contains all the apps you need for school. You can add any widgets that would be helpful to that page also.



QParents / Consent Manager

QParents Now Supports Digital Permissions and Consents

Parents who use the QParents app or website can complete and sign all school consent and permission forms online.

This feature reduces environmental impact and speeds up the approval process — making it easier and more convenient for families to respond to school requests.

03

Student ICT Code *of* Conduct

Student Responsibilities

School Expectations

Using our iPads, phones and smart watches at school

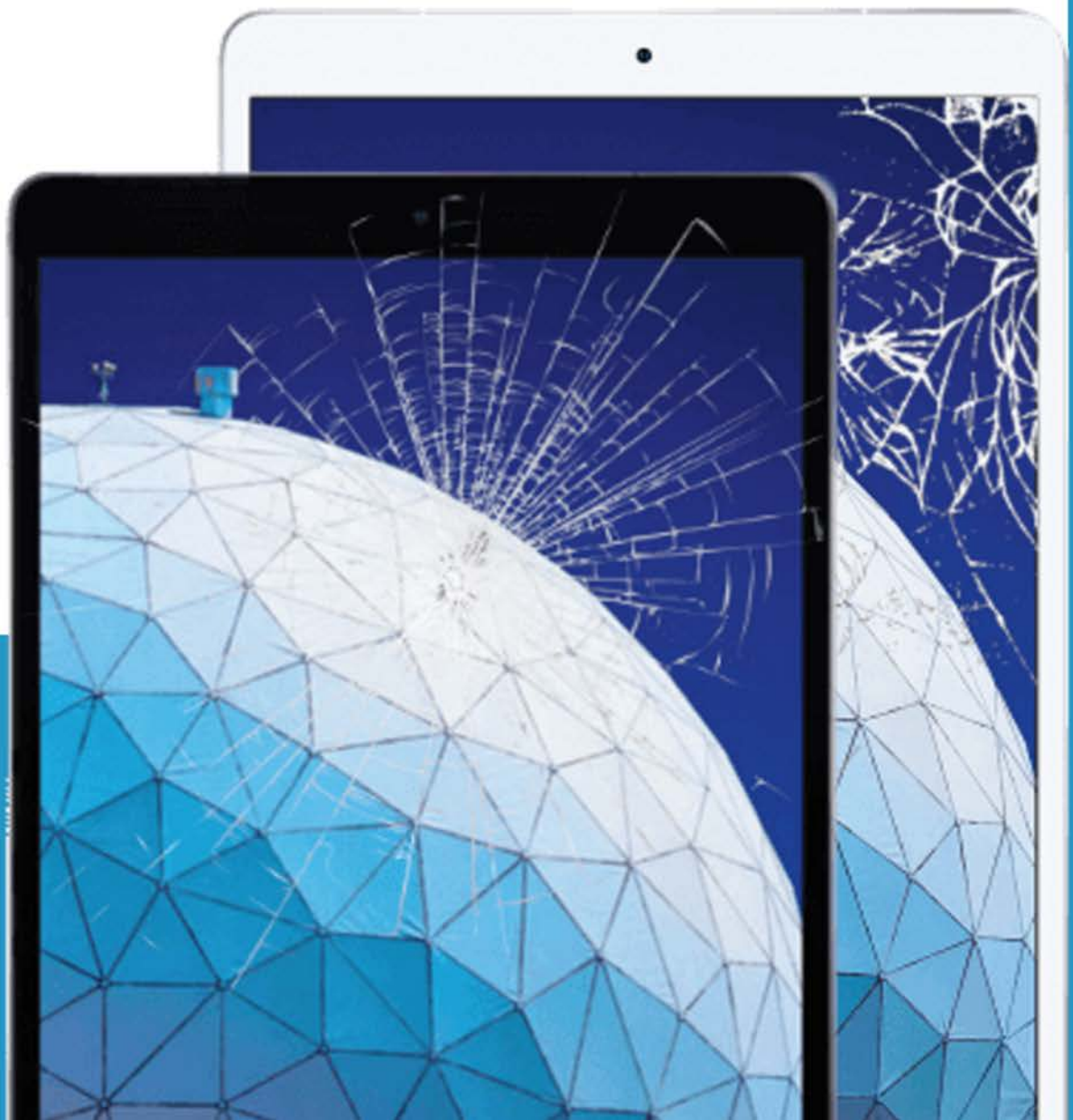
Learn	Lead	Succeed
We bring our iPads to school every day. We make sure our iPads are fully charged ready for school. We have the correct school apps installed on our iPads. We swipe up all apps before we arrive at school.	We bring our iPads to school fully charged. We give our phones to the office when we arrive at school. We make sure our smart watches are on aeroplane mode when we are at school. We make sure our iPad's software and apps are up-to-date.	We have the correct apps on our iPads. We follow the teacher's instructions when using our iPads. We only use our iPads for learning activities. We make sure we have enough memory spare on the iPad so our apps work properly.

It is unacceptable for students at Hilliard State School to:

- use an iPad, mobile phone or other devices in an unlawful manner
- ignore teacher directions for the use of their device
- download, distribute or publish offensive messages or pictures
- use obscene, inflammatory, racist, discriminatory or derogatory language
- use language and/or threats of violence that may amount to bullying and/or harassment, or even stalking
- insult, harass or attack others or use obscene or abusive language
- deliberately waste internet resources, damage computers, printers or network equipment
- commit plagiarism or violate copyright laws
- it is unacceptable for students at Hilliard State School to use social media whilst at school
- knowingly download viruses or any other programs capable of breaching the department's network security
- use device cameras anywhere a normal camera would be considered inappropriate, such as in change rooms or toilets
- invade someone's privacy by recording personal conversations or daily activities and/or the further distribution (e.g. forwarding, texting, uploading) of such material
- use ipads before or after school hours or while travelling

04

iPad Damage



Any damage to iPads occurring at school or on a school bus should immediately be reported to the school or class teacher.

Damage in transit

All iPads will require a protective case or sleeve when being transported. This will be an additional cost but is well worth the outlay as it is the best form of insurance for iPads and will often protect the device from impacts and accidents especially when these sleeve type cases are also inside a school bag. Sleeves can be very reasonably priced.

Damage at school

All devices are monitored by teachers at school and rules are in place to prevent foreseeable problems and damage. However, from time to time, accidents may occur. If any damage to a device is through negligence of the school, the school will cover the cost of repair. If damage is caused by deliberate or careless actions of a student (owner or others), the costs of repair will be passed onto those involved although NO guarantees for reimbursement can be provided. The decision around the responsibility for repair costs is at the discretion of the Principal.

Security & Transport

Significant investigation has been undertaken regarding bus travel and security. We have, to date, had no instances of damage or theft while on a school bus.

Screen Care

The screen can be damaged if subjected to rough treatment. They are particularly susceptible to damage from excessive pressure and can be costly to repair.

- Do not lean on the top of the iPad.
- Do not place anything near the iPad that could put pressure on the screen.
- Do not place anything in the carry case that will press against the cover.
- Clean the screen with a soft, dry cloth or anti-static cloth.
- Repair screen damage promptly through an authorized Apple repairer or the Apple Store

05

General Precautions

Students are responsible for the general care other iPad and ensuring that their iPad is fully charged for school each day.

- It is recommended that food or drink should not be next to your iPad when in use.
- Cords, cables, and removable storage must be inserted into, and removed from the iPad carefully.
- The iPad should never be left in a car or any unsupervised area.

06

Cyber Security

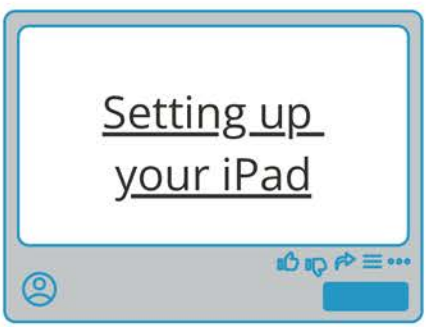
- Australian Government eSafety
- Life Education
- Bravehearts
- Cybersafety in QLD State Schools
- Raising Children Network
- Bullying No Way

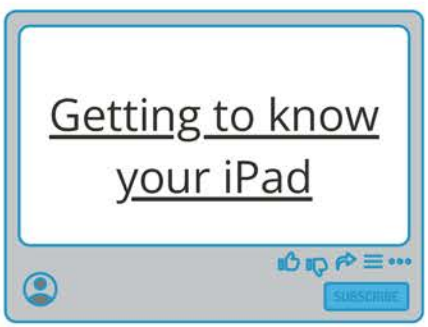
07

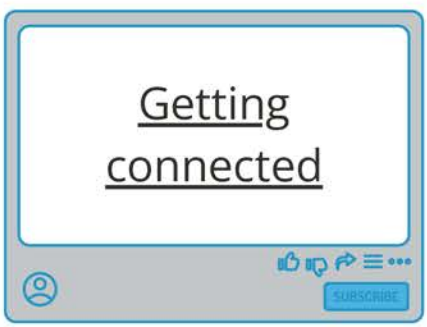
iPad FAQs

Apple Support Pages

- iPad Support
- Apple Account
- Back up iPad
- Accessibility
- Family Sharing
- Set up Focus
- Screen time







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P: 3820 1666
E: administration@hilliardss.eq.edu.au
W: hilliardss.eq.edu.au